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# The Present & Future of Global Innovation

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An SAP Perspective

**Paul Marriott**

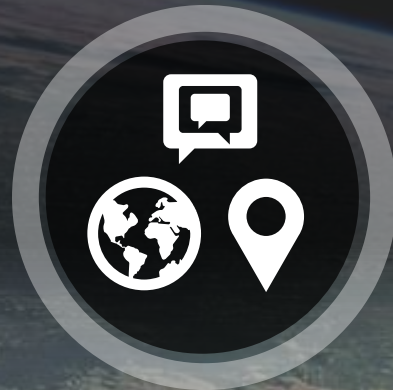
SVP, Platform Solutions, APJ

 @pmmarriott

# These are the new materials enabling **business innovation**



Internet of Things



Big Data



Cloud



Mobile

# What does this mean for existing business?



## GE engines in 2013

“

“These engines generate 1Tb of data per aircraft per day”

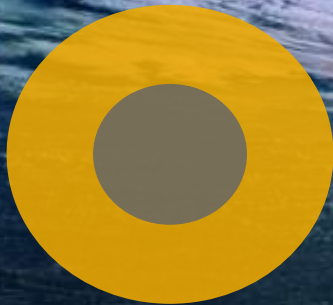
*Jeff Immelt – CEO GE  
Keynote for Minds +  
Machines 2012 talking  
about the new LEAP  
engine*

”

In 2008, the number of **things** connected to the Internet exceeded the number of people on earth



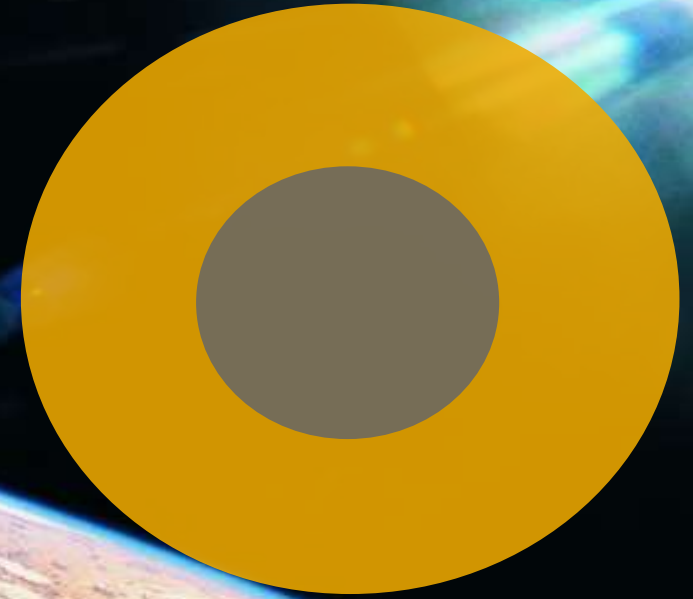
2003



2010



2015



By 2020, 50 billion **Things**\*

**Definition:** The output of sensors and devices used to measure and record the events in the physical world is e-generated data. As sensors proliferate and data volumes grow, traditional technology cannot handle the volume, type and speed – hence the need for next generation platforms

\* Berg Insights (2011)

# How Big Data is impacting the world?



**\$300  
Billion**

in potential annual value to US health care - more than double the total annual health care spending in Spain

**€250B**

in potential annual value to Europe's public sector administration - more than GDP of Greece

**\$600  
Billion**

in potential annual consumer surplus from using personal location data globally

**60%**

potential increase in retailers' operating margins possible with Big Data

# Creating a \$14T business opportunity...



### 1<sup>st</sup> Industrial Revolution

Adoption of mechanical production facilities by using water and steam power



### 2<sup>nd</sup> Industrial Revolution

Adoption of work-sharing mass production by using electrical power



### 3<sup>rd</sup> Industrial Revolution

Use of electronics and IT to automate the production



### 4<sup>th</sup> Industrial Revolution

Based on cyber-physical systems

Complexity >>>

End of the 18<sup>th</sup> century

Beginning of the 20<sup>th</sup> century

Early 70s (20<sup>th</sup> century)

Today

# Disruptive innovation creates new business models



WhatsApp



Netflix



Uber



iTunes

# Disruptive innovation impacts all industries



Automotive



Retail



Government



Healthcare

# Seoul National University Bundang Hospital

Improving patient care and reducing costs



“With the deployment of SAP's HANA database (DB), patient care improved visibly and long-held assumptions were also broken with real-time feedback...” he says. “Within 3 months of adopting such a clinical indicator, **usage dropped from 5.8 percent to 1.2 percent.** The use of 3rd-line antibiotics went down to zero percent.”

*Dr. Hee Hwang, CIO at Seoul National University Bundang Hospital's (SNUBH) and associate professor for pediatric neurology*



# Identifying use cases for your industry



**Responsive Supply Chains**



**Remote Maintenance & Service**



**Connected Home**



**Connected Cities**



**Connected Asset Management**



**Connected Logistics**



**Connected Car**



**Connected Health**



**Connected Retail**



**Connected Buildings**



**Connected Family**



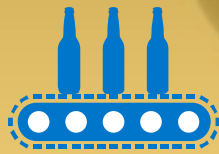
**Connected Policing**

# Finding the “sweet spot”



- People
- Trucks
- Material
- Ingredients
- Shopping carts

Physical  
World



# Finding the “sweet spot”



- Databases
- Cloud
- WiFi
- Bluetooth
- Mobile network

# Finding the “sweet spot” – Intersection drives value



Cloud, In-Memory,  
Mobility

\$

Physical  
World



Virtual  
World

- RFID
- iBeacon
- Phone
- NFC
- Sensors
- Google glasses

# New types of application



- Precision Marketing
- Wind Farm Maintenance
- Predictive maintenance
- Fraud Management
- Demand Signal Management
- Sports Performance



# Hyper-Connected Retail



**They are not the same vending machines in fancier colors...**





**HANA** + GOOGLE GLASS

# What it takes to drive business innovation



**Innovative Goods**



**High Value Services, Apps**



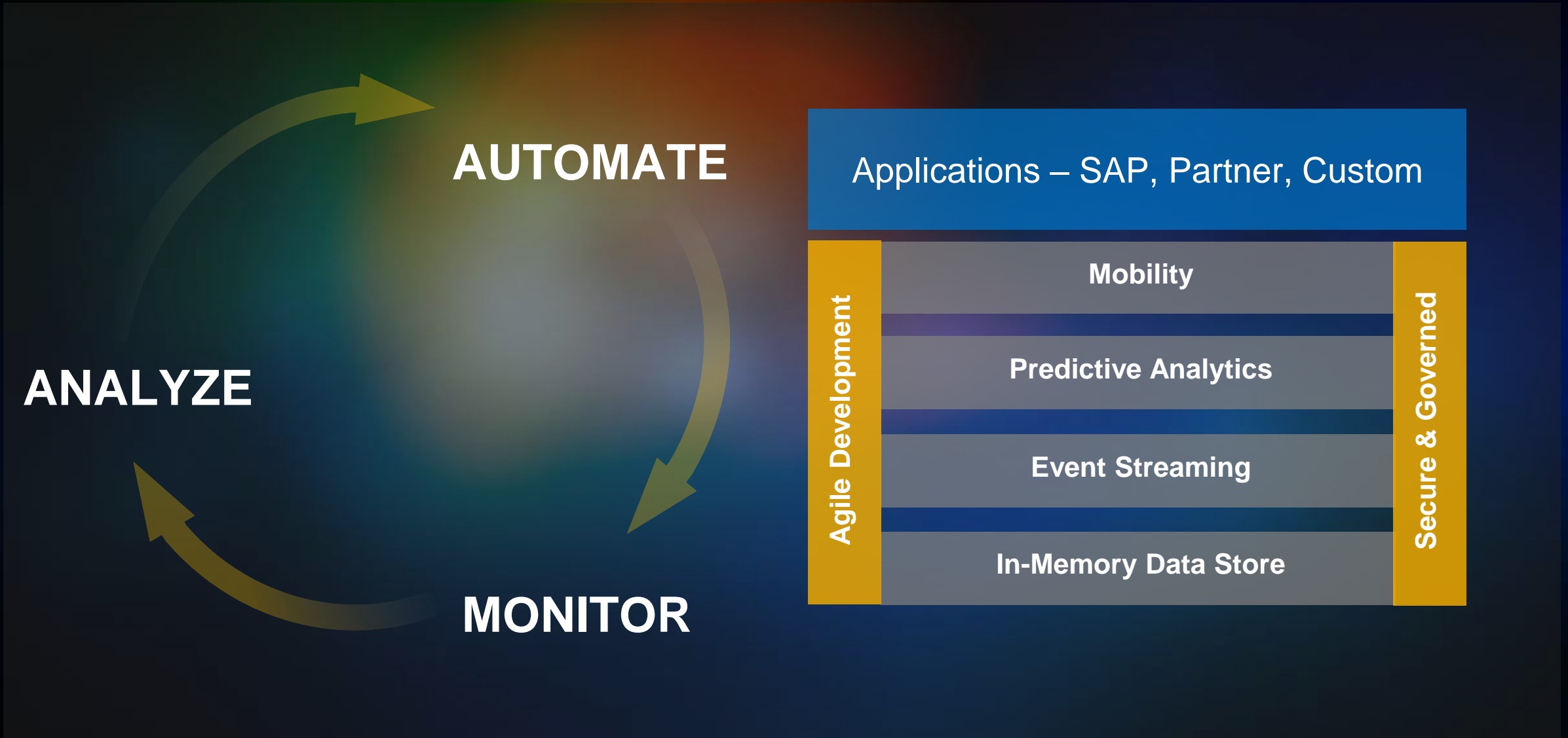
**Real-Time, Relevant Information**

Invest in new skills to drive break-through outcomes

A man in a dark suit and tie is shown from the chest up, looking towards the right. He is interacting with a futuristic digital interface. His right hand is raised, with his index finger pointing at a glowing, circular digital element. The background is a dark blue with various digital and data-related graphics, including a bar chart, a grid of squares, and a large circular graphic with concentric rings and a bright light in the center. The overall aesthetic is high-tech and professional.

Every company deserves a **“data scientist”**  
Achieve **break-through** results for your top business **priorities** with **Data Science**

# Establish the next generation platform



# Leverage Design Thinking to create new ideas



**ACCELERATE**

Establish a real-time platform



**APPLY**

Identify high impact scenarios



**ACHIEVE**

Leverage new skills to execute

[www.designthinkingwithsap.com](http://www.designthinkingwithsap.com)

# Thank You!



@pmmarriott



<http://www.sap.com/internetofthings>

<http://www.sap.com/bigdata>



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